

.nz Update

APTLD Bangkok, November 2006

Dispute Resolution Service (DRS)

- .nz DRS implemented 1 June 2006
- Free to file
- Administered by DNC Office
- Three stage process:
 - Mediation (if response received)
 - Costs covered by DNC Office
 - Expert determination
 - Requires payment of Expert fee of \$1800 +GST (\$2025)
 - Appeal
 - Requires payment of \$6,600 +GST fee (\$7,425)

Some figures

- For first 5 months to 31 October 2006:
 - 41 complaints received
 - 16 deemed invalid (e.g. involved non .nz domain names, no paper copy received)
 - 25 valid complaints

Of the 25 valid complaints

- 4 have proceeded to an Expert determination
 - 3 ordered transferred
 - 1 dismissed
- 6 have resolved prior to mediation
- 7 have gone to mediation
 - 5 successfully settled
- 1 complaint currently with an Expert
- Remaining still going through the process

RMC review

- Currently reviewing our Registering, Managing and Cancelling Domain Names policy
- First call for comments resulted in proposals to change registration policies
- Second consultation paper now seeking views on changes proposed
- If implemented, these would result in registration restrictions for the .nz space

Getting back at the Aussies

- Another domain name scam in NZ
- Yet another Rafferty involved
- Court action taken
- Interim injunction obtained stopping monies from getting to defendant
- Substantive hearing soon

Brochures

- Already had
 - Making a name for yourself
 - .nz – a ready reference for registrants
- Since added
 - Keeping the customer satisfied – a guide for .nz domain name resellers
 - A service for resolving .nz disputes
- Final one planned
 - Comparison of domain names, company names and trademarks

Some links

○ DRS

- <http://dnc.org.nz/drs>

○ DRS decisions

- <http://dnc.org.nz/drs-decisions>

○ RMC Second Consultation Paper

- <http://dnc.org.nz/rmc-2ndconsult>

○ Brochures

- <http://dnc.org.nz/brochures>

www.dnc.org.nz