Since joining APTLD in November 2017, ccTLD .LA have received more cooperation, assistance and recommendations from the community in many ways; some of which is the help on applying for the delegation of IDN .ລາວ, and to put together the Roadmap and Action Plan for Lao IDN .ລາວ.

Having, again, been in the 77th APTLD Members Annual General Meeting, since my first participation in APTLD73 in 2018, Nepal, I can still generally feel the strong bonding among members through the way they shared experiences and knowledge during the sessions and networking hours.

On the training days, the session by Joe Alagna (on marketing) and Ian Hanke (on Government relation) were very useful since we got to know new and useful marketing techniques, and good guidelines and tools in dealing with crisis. Since LANIC is a registry and a government agency, it is useful and necessary for us to know the general needs and issues faced by registries. In addition, the case study and exercise were good example that made us realized the importance of the community and how to deal with top-level management. In the following day, the session on security was also very useful to let us understand the security of IT systems and DNS, as well as common attacks and how to monitor, detect, identify and mitigate them, and to come up with post-attack recovery action plans. The hand-on exercise really got us to think deep into the actual situation and tried to narrow down the root of attack; however, due to time constraint, we did not get to the final solution, but it was a good lesson for us to think further and link to our daily operation.

During Day 1 of the meeting, it is always my looking-forward-to opportunity to hear the updates from partner organizations and members, and this fulfilled one of my main intentions for coming to this event. This is the first time that I learned about ccTLD Retirement from ccNSO. Furthermore, the members updates showed various activities that have been going on around the region, so that we can adjust our plan to catch up with new developments. In the afternoon session, I was thankful to have an opportunity to present the work related to Lao ccTLD (.LA and IDN .ລາວ) in the UA session. For and on behalf of Lao IDN, I must, again, pass my appreciation to APTLD community (Mikhail Anisimov .RU/.РФ, Iliya Bazlyankov Edoms, Shubham Saran NIXI, Dusan Stojcevic Gransys s.r.o and Leonid Todorov APTLD) to help put together the above mentioned Roadmap and Action Plan. Furthermore, I thanked Leonid Todorov for presenting the roadmap in details and provided further recommendation specifically to us. Besides, I learned good information from other ccTLDs on their efforts and activities to promote IDN and to be part of the global UA driver.

In the annual meeting day, the session on takedown policies added new knowledge even though LANIC have been practicing our own policies. This will let us improve our policies and be aware of different cases presented. Another important session that I found very useful is the Domain Names Valuation, where LANIC have been lacking experience on assessing the domain name value, and this session just answered to our issue more or less.

Apart from those meaningful sessions, I also enjoyed building networks with other participants during the breaks and the networking events, such as the memorable Member Gala Dinner and the fun trip to Healsville Santuary, where we had a more relaxed hours talking to each other in order to tighten our network that will sure lead to cooperation in the future.

Additionally, I thank to the person organizing the apartment-style accommodation, which allow me to stay save by making some of my own meals.

In conclusion, attending APTLD77 in Melbourne Australia let me getting to know the updates from other ccTLD and other TLD’s managers and their challenges, and more than that is getting closer APTLD and network with experts in the same nature of work in order to exchange and share views, knowledge and experiences. I trust this network will be built-on and lead to more cooperative events in the future.